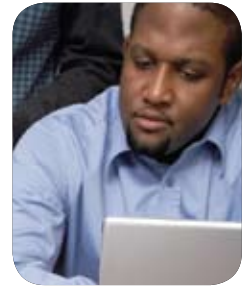




Maximize  
Your  
Effectiveness



## RWD uPerform® Conversion Services



RWD provides consulting and technical solutions to support conversions from RWD Info Pak® to RWD uPerform®. Outlined below are a few of the solutions employed by RWD to assist its customers. RWD will work closely with you to determine which solution(s) best fit your needs.

### Content Migration

The RWD uPerform Migration Wizard provides a solution for projects that need to ensure that end users are still able to access content created using RWD Info Pak, such as cue cards, business process procedures, work instructions, exercises and test documents.

The migration should take place before new content is developed by RWD uPerform authors. RWD typically completes the migration activities during the configuration phase of the RWD uPerform implementation project.

### Content Transformation

The RWD uPerform Migration Wizard may also be used to transform RWD Info Pak documents and simulations into RWD uPerform documents. You can then edit these RWD uPerform documents and check them into the server and provide them to your end users via the RWD uPerform website.

### Importing “Managed Documents”

End users may access multiples types of content within RWD uPerform even if that content was created outside of RWD uPerform. RWD uPerform provides functionality to import and manage non-RWD uPerform documents, such as RWD Info Pak, Microsoft® Office, Adobe and other third-party documents and files. By centralizing the storage, management and delivery of all content using RWD uPerform, customers also centralize the business processes required to support the maintenance, development and review of content.

#### Customer Examples of Content Migration include:

##### School Board of Orange County

- Approximately 300 RWD Info Pak documents were migrated to RWD uPerform.

##### A world leader in inspection equipment for the semiconductor industry

- Approximately 700 RWD Info Pak documents were migrated to RWD uPerform.

##### A state government training department

- Approximately 900 RWD Info Pak documents were migrated to RWD uPerform.



## Migration of Glossary Content

RWD has provided several customers with solutions to migrate and import glossary data into RWD uPerform from existing RWD Info Pak and other third-party glossary databases. The RWD uPerform glossary enforces the standardization of field usage in addition to providing end users a centralized reference point for terms and definitions.

## Integration of Web Content

RWD uPerform provides a solution to integrate “external content” (i.e., content not imported into or resident on the RWD uPerform server) by allowing the creation of “links” to various files, such as documents, courses and simulations that reside and are maintained outside of RWD uPerform.

To learn more about RWD uPerform Conversion Services, contact us at [info@rwd.com](mailto:info@rwd.com) or visit our website [www.rwd.com](http://www.rwd.com).

### Customer Examples of Importing Managed Documents include:

- RWD assisted an oil and gas products and services supplier to implement RWD uPerform and consolidate a large number of documents and learning objects including approximately 450 RWD Info Pak, 2,000 Resite and 200 STT Trainer documents. This enabled the customer to centralize and integrate the learning and training needs of multiple divisions for the first time.
- RWD assisted a global specialty pharmaceutical and medication delivery company with importing over 1,000 RWD Info Pak documents into RWD uPerform. This approach allowed the customer to revise content while still providing end users access to online help documentation and training concepts.

