



Innovate Your Learning

RWD uEmulate™

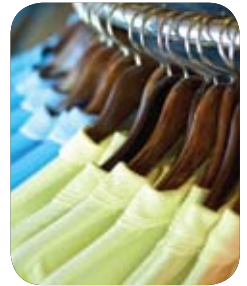
Accelerate Employee Adoption of New Technologies Effectively – And Without Costly Training

When it's time for your company to make a significant investment in new technologies, make sure that it pays off. With RWD uEmulate™ supporting your training and conversion process, you can bring your employees up to speed quickly on systems as diverse as Point-of-Sale (POS) solutions, barcode scanners, or handheld devices for field operations. Best of all, the implementation of RWD uEmulate causes little or no little disruption to your operations – or to your customers.

For more than two decades, RWD has helped clients maximize their investment in enterprise technology solutions by developing innovative approaches to learning and performance support. Now with the RWD uEmulate turnkey solution, you can realize faster adoption and less interruption in productivity than ever before – even with employee populations that are multi-generational or that have various skill levels.

Practice Made Perfect

RWD uEmulate integrates three key components: a fully interactive technology emulator, a learner-centered content delivery mechanism, and an easy-to-use performance support tool. Each customized RWD uEmulate solution provides a series of lessons with fully functional exercises all in one program. Employees can launch a specific lesson, read the procedural or process information, and then practice a specific activity with the emulator module. If a mistake is made, the emulator provides immediate support by displaying prompts and suggesting proper steps. And for a quick reference, Point-of-Performance Support cards provide a review of more complex functions.



Key Features

Flash-based Emulation and Learning Delivery

- XML content presented in the RWD uEmulate interface can be modified quickly.
- Option to leverage the configuration of your system to customize your RWD uEmulate presentation.
- Package RWD uEmulate on a CD, bundle it into your system installation, post it to your intranet, or access it online through a RWD-hosted portal.

Flexible and customizable

- Change a term or an entire lesson easily through the XML forms.
- Change RWD uEmulate lesson content once and render it in the emulator and in the companion guides.



Each RWD uEmulate lesson can be completed independently by each of your employees at their own pace — and in short periods of time. As a result, any associate with a few minutes of ‘down time’ can learn a new skill or two quickly, while new employees can spend the needed time to learn system basics without their manager’s help.

Empowering Your Managers

Today’s managers need added support to properly coach and mentor their teams. Each customized version of RWD uEmulate includes a comprehensive coaching guide to help your managers deliver and manage a complete learning and assessment process with their staffs. Included in each lesson are introductory examples, observation and coaching recommendations, as well as remediation and follow-up examples.

Deploy Learning Fast

RWD uEmulate speeds your development time by employing XML to manage a single source of content. All content data is instantly forwarded to the emulation module, the coaching guide, and other reference materials.

Make It Your Own

Recognizing that employees learn more efficiently within the familiar environment of your company culture, RWD uEmulate is easily branded to match the look and feel of your current company documentation and training materials. Your RWD uEmulate content can be deployed quickly across your company and its locations through your corporate intranet, learning management system, or individual distribution of CD-ROMs.

To learn more about RWD uEmulate, contact us at info@rwd.com or visit our website www.rwd.com.

