

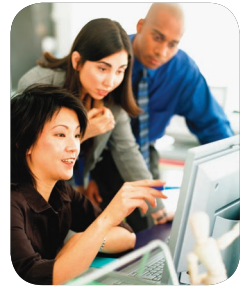


Manage Your Change



ERP Upgrade Solutions

Effectively Transitioning Users to a New Version of Software



You're upgrading to a new version of your ERP software and wondering how to effectively transition your user base from one version to the other. Depending on the level of complexity, it may be as simple as a navigation course and some delta training or large enough to warrant a comprehensive training solution. Either way, RWD can help you manage the change and ensure your employees are capable of working in the new system.

Identifying and Managing Key System Changes

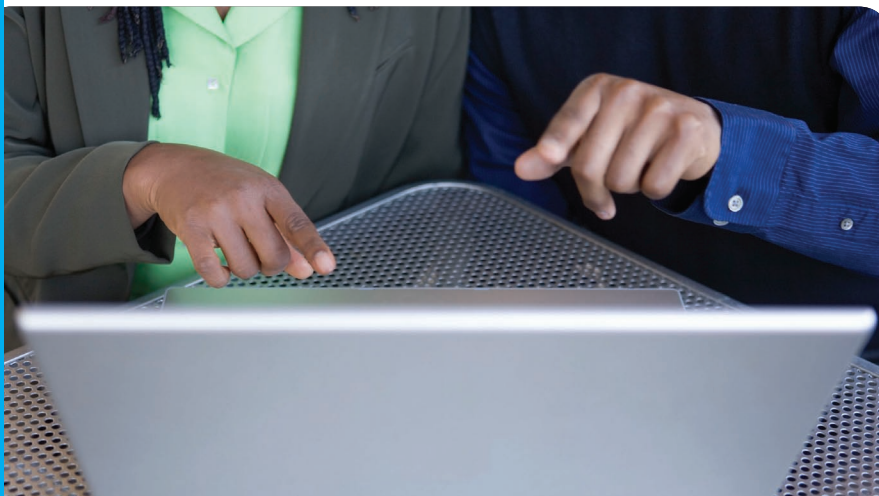
RWD focuses on the change in GUI, change in business processes, user knowledge and proficiency and your current training materials. We provide the documentation and training necessary to enable your users to continue to be productive and effective in an upgrade environment. RWD helps you deliver the right amount of training, at the right time, in the right format. Our years of experience and exposure to multiple client upgrades, allows us to craft a solution to meet your exact needs.

Understanding the Complexity of the Upgrade

RWD provides the experience and tools to support the unique needs of each individual upgrade. We offer a range of strategies — from a basic upgrade solution that addresses low impact, “technical” upgrades where minimal change is anticipated and the primary focus is on differences in the ERP GUI, to more comprehensive solutions where there are significant changes to the ERP functionality and related business processes. Knowing what issues you face is critical in determining the level of effort and tools required to implement a learning strategy that will meet your needs.

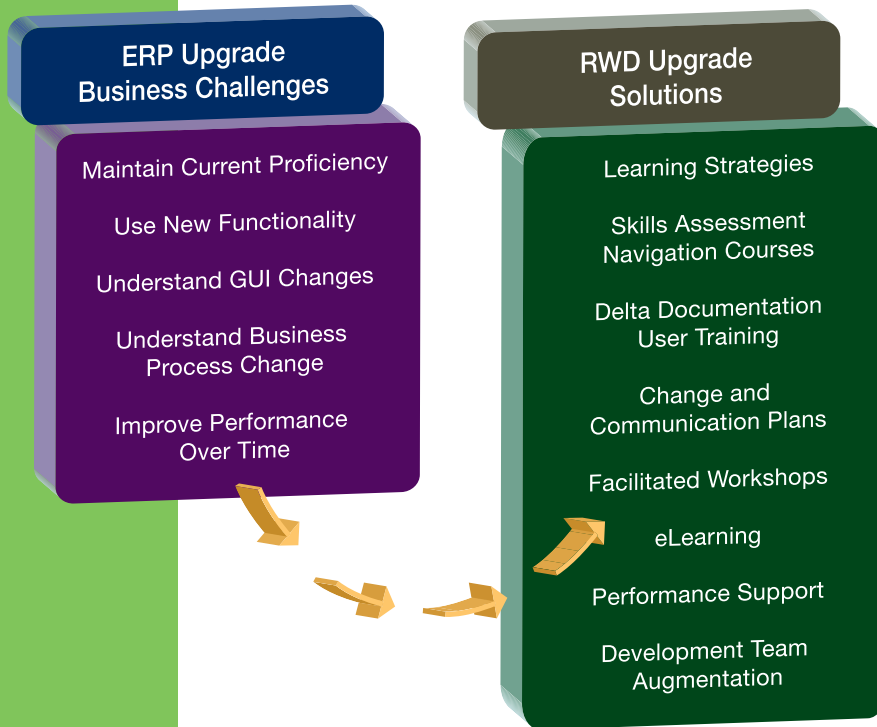
Benefits of an RWD Upgrade Solution

- Reduced Time to Competency
- Increased User Efficiency
- Reduced Development Costs
- Cost-saving Staffing Options
- Proven Project Management Methodology



Designing a Cost Effective Solution

In order to ensure the most cost-effective solution, RWD has developed unique and flexible staffing models. Because many organizations possess the requisite training development expertise in-house, we offer the flexibility to meet your specific project resource needs and help reduce your overall costs. From designing a training strategy, to development team augmentation, to complete project implementation, an RWD upgrade solution will help you seamlessly upgrade from one version to another.



To learn more about our ERP Upgrade Solutions, contact us at info@rwd.com or visit our website www.rwd.com.